

Volunteering at North Haven Hospice

FAQS

What will I get out of volunteering?

We hope that volunteering with North Haven Hospice is an affirming and rewarding experience. By volunteering your time, skills or experience you will know you are helping dying people in your local community have access to care and support, whenever and wherever they need it.

You'll also be meeting and joining an enthusiastic team of people and getting more involved in your local community. All of our roles will enable you to use and develop your skills, and enhance your CV should you wish to.

How much time do I have to give as a volunteer?

We have a variety of opportunity's to volunteer your time. Some are available as a one off for an hour; other roles have an expectation of regular long term commitment. Details of the time we'd like you to offer are in the role descriptions on the Volunteer Roles page.

We ask you to think carefully about how much time you are able to give and select the volunteer opportunity which best suits.

What skills do I need to volunteer?

Skills vary depending on which role you are interested in. Details of the skills we'd like you to offer are in the role descriptions on the Volunteer Roles page.

However all volunteers, no matter their role, must be able to;

- follow our policies and procedures
- represent North Haven Hospice and our values positivity.

We do offer training and support suitable to each role.

What is the volunteering application process?

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All roles require you to complete an information or application form, if you need help completing the form please contact the volunteering team on 09 437 3355 or janes@northhavenhospice.org.nz. You'll find the relevant application form required for each role on the individual role information on the Volunteer Roles page.

The application process differs depending on the opportunity. Those who wish to volunteer alongside patients and families will need to attend an interview before being selected to complete the training. They will also undertake a NZ Police Vetting process. Some fundraising events helpers will just need to complete a simple application form, others in responsible positions. Shop volunteers should visit the shop they'd like to volunteer with to meet the manager and do a short taster. Details of application process are on the role descriptions on the Volunteer Roles page.

What if I cannot see a role I am interested in or I have other skills I'd like to offer?

If you are not sure which of our volunteer roles is right for you, or you have skills and experiences to offer which do not match any of our available roles then please contact the volunteering team on 09 437 3355 or janes@northhavenhospice.org.nz to discuss further.

What age do I need to be to volunteer?

The youngest age that we accept people to volunteer is 16 years but some roles require you to be 18. Contact the volunteering team on 09 437 3355 or janes@northhavenhospice.org.nz to discuss further.

Will volunteering affect my benefits?

No, it doesn't. We can provide WINZ with a copy of your role description and a covering letter confirming your volunteering role.

Will it cost me anything to volunteer?

Volunteers should not be out of pocket as a result of volunteering for us. We reimburse reasonable expense within agreed guidelines.

